

Focus Study Abstract - Attachment A

Study Indicator Results

- 1) Have you faced any barriers in coordinating care between Behavioral and Physical Health Providers?

Percentage of Clinicians, Consumers, and Primary Care Physicians who identified a barrier to COC between Behavioral Healthcare and Physical Healthcare

	Yes	No	Blank	TOTAL
Clinicians	166 (65.1%)	85 (33.3%)	4 (1.6%)	255
Consumers	17 (20.2%)	65 (77.4%)	2 (2.4%)	84
PCP's	7 (63.6%)	3 (27.3%)	1 (9.1%)	11
Total	190 (54.3%)	153 (43.7%)	7 (2%)	350

- 2) Have you seen at least one Medicaid consumer with a mental illness for treatment or assessment of medical conditions since the beginning of this year?

Percentage of PCP's who provided care to at least one Medicaid consumer

	Yes	No	Blank	TOTAL
PCP	5	4	2	11
TOTAL	5 (45.5%)	4 (36.4%)	2 (18.2%)	11

- 3) Have you referred at least one Medicaid consumer with a mental illness to a Primary Care Physician for treatment or assessment of medical conditions since the beginning of this year?

Percentage of Clinicians who referred at least one Medicaid consumer to a PCP

	Frequently	Sometimes	Never	Blank	TOTAL
Clinicians	54	157	41	3	255
TOTAL	54 (21.2%)	157 (61.6%)	41 (16.1%)	3 (1.2%)	255

- 4) Have you seen a medical doctor for a medical problem at least one time since January 1, 2008?

Percentage of Consumers who saw a PCP since January 2008

	Yes	No	Blank	TOTAL
Consumers	67	16	1	84
	67 (79.8%)	16 (19%)	1 (1.2%)	84

- 5) Have you ever had difficulty finding Primary Care Physicians who take Medicaid?

Percentage of Clinicians and Consumers who identified difficulty finding a Health Professional accepting Medicaid

	Yes	No	Blank	TOTAL
Clinicians	89 (34.9%)	157 (61.6%)	9 (3.5%)	255
Consumers	21 (25%)	62 (73.8%)	1 (1.2%)	84
Total	110 (32.4%)	219 (64.6%)	10 (2.9%)	339

- 6) How much of a challenge, if any, has lack of effective communication contributed to referrals not being accepted or having difficulty treating medical conditions of Medicaid consumers with a mental illness?

Percentage of Clinicians, Consumers, and Primary Care Physicians who identify lack of effective communication between providers

	A Challenge	Don't know	No Challenge	NA	Blank	TOTAL
Clinicians	83 (32.5%)	81 (31.8%)	53 (20.8%)	35 (13.7%)	3 (1.2%)	255
Consumers	13 (15.5%)	8 (9.5%)	54 (64.3%)	8 (9.5%)	1 (1.2%)	84
PCP's	7 (63.6%)	1 (9.1%)	3 (27.3%)			11
Total	103 (29.4%)	90 (25.7%)	110 (31.4%)	43 (12.3%)	4 (1.1%)	350

- 7) How much of a challenge, if any, has not following up with scheduled appointments contributed to referrals not being accepted or having difficulty treating medical conditions of Medicaid consumers with a mental illness?

Percentage of Clinicians, Consumers and Primary Care Physicians who identify trouble following up with medical appointments

	A Challenge	Don't know	No Challenge	NA	Blank	TOTAL
Clinicians	69 (27.1%)	109 (42.7%)	46 (18%)	30 (11.8%)	1 (0.4%)	255
Consumers	19 (22.6%)		57 (67.9%)	5 (6%)	3 (3.6%)	84
PCP's	9 (81.8%)			2 (18.2%)		11
TOTAL	97 (27.7%)	109 (31.1%)	103 (29.4%)	37 (10.6%)	4 (1.1%)	350

- 8) How much of a challenge, if any, has long wait times for appointments contributed to referrals not being accepted or having difficulty treating medical conditions of Medicaid consumers with a mental illness?

Percentage of Clinicians, Consumers and Primary Care Physicians who identify long wait times for appointments

	A Challenge	Don't know	No Challenge	NA	Blank	TOTAL
Clinicians	80 (31.4%)	115 (45.1%)	33 (12.9%)	26 (10.2%)	1 (0.4%)	255
Consumers	21 (25%)		53 (63.1%)	8 (9.5%)	2 (2.4%)	84
PCP's	7 (63.6%)		1 (9.1%)	2 (18.2%)	1 (9.1%)	11
TOTAL	108 (30.9%)	115 (32.9%)	87 (24.9%)	36 (10.3%)	4 (1.1%)	350

- 9) How satisfied are you with the coordination of care process between Primary Care Physicians and Medicaid mental health providers?

Clinician, Consumer and Primary Care Physician Satisfaction with the COC process

	Satisfied	Neutral	Unsatisfied	Blank	NA	TOTAL
Clinicians	46 (18%)	141 (55.3%)	59 (23.1%)	9 (3.5%)		255
Consumers	52 (61.9%)	10 (11.9%)	15 (17.9%)	4 (4.8%)	3 (3.6%)	84
PCP's		4 (36.4%)	5 (45.5%)	2 (18.2%)		11
TOTAL	98 (28%)	155 (44.3%)	79 (22.6%)	15 (4.3%)	3 (0.9%)	350

- 10) How much of a challenge, if any, has confusion about confidentiality regulations contributed to referrals not being accepted or having difficulty treating medical conditions of Medicaid consumers with a mental illness?

Percentage of Clinicians, Consumers, and Primary Care Physicians who identify confusion about confidentiality regulations

	A Challenge	Don't know	No Challenge	NA	Blank	TOTAL
Clinicians	45 (17.6%)	73 (28.6%)	112 (49.8)	24 (9.4%)	1 (0.4%)	255
Consumers	18 (21.4%)	7 (8.3%)	47 (56%)	9 (10.7%)	3 (3.6%)	84
PCP's	5 (45.5%)		4 (36.4%)	2 (18.2%)		11
Total	68 (19.4%)	80 (22.9%)	163 (46.6%)	35 (10%)	4 (1.1%)	350